FOR A LIFETIME OF SAFE DRIVING

DRIVING COURSES

MAKE YOUR FIRST TEST YOUR LAST
Welcome to LDC
A combination of our highly skilled driving instructors, modern adult training methods, the unique LD System of driving tuition and our state-of-the-art training products have helped to make LDC one of the most successful driving schools in the UK today. While each LDC instructor operates his or her own driving school business, they all share a common aim – to provide the highest standards of tuition at the lowest overall cost. Only those instructors who are prepared to meet our stringent customer care and tuition standards can operate under the LDC name.

Whether you are choosing driving tuition for yourself or for a member of your family, it is vital to make the right choice. **The safe drivers of tomorrow are the well-taught learners of today.**

LDC instructors are amongst the best trained in the UK. All, as a minimum, are licensed by the Driving Standards Agency (the government body set up to regulate driving instructors in the UK). All use the unique Learner Driving tuition system, a tuition system that has been praised by the Department of Transport, the police, the driving instructors’ associations (i.e. MSA, DIA), the Institute of Advanced Motorists (IAM) and road safety officers alike.

By taking a driving course with your local LDC instructor you can be assured of getting the best possible start on the road to safe driving.

1. **Before you start**
Before you can start your driving lessons you need to have a Provisional Driving Licence. Therefore, if you do not have one you will need to apply for one from the DVLA. You can obtain a provisional licence application form from the LDC National Booking Office or your local post office.

Although you can start your driving lessons as soon as you have obtained your Provisional Driving Licence, you cannot book the driving test until you have passed the theory test. You should be able to book your theory test with a few days notice and receive your test results on the day of the test. The waiting time for a driving test is typically 4-8 weeks. Sooner dates are usually available through test appointment cancellations. From the above, you can see how important it is to book your course in advance to ensure your desired lesson and test dates.

www.learnerdriving.com
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2. Pass the Theory and Hazard Perception test with the LDC home study course

This package covers everything you need to know to pass the Theory Test for car drivers or motorcycle riders. We can even book your test for you thus saving you the hassle of trying to get through to the DSA. The package incorporates the Theory Test Complete and the Hazard Perception eXtras PC software products together with our own Theory Test workbook and the Official Highway Code.

The course is designed so you can complete all your studying and preparation on your Personal Computer or via the more traditional method of pen, paper and books, or indeed a combination of the two. You can even copy sound files/ Podcasts of the Highway Code or the official questions onto your MP3 player, mobile phone or iPod (if your device supports this function). For example, you may decide to read or listen to the appropriate sections of the Highway Code as directed by the course programme while on your way to college or work but undertake the quiz relating to that study at home on your PC and so on. The choice is yours. Key features include:

- Full Official databank of questions.
- Professional voice over throughout.
- 3 Unique learning programmes.
- Interactive Highway Code.
- Over 600 Hazard Perception Test video Clips.
- Comprehensive test and clip review.
- Highly realistic test simulator.

Award winning software

Software award Best Buy by Auto Express following review of the top 10 UK products. The only software product awarded 5 stars. For more details visit: www.LearnerDriving.com

Call Free: 0800 400 777
3. Pass the practical driving test using a course from LDC

In the UK people usually take somewhere between 40 and 50 hours to learn to drive. How many lessons you need will depend upon your motivation and aptitude for driving, whether you have had any relevant past experience, and whether or not you can obtain any additional practice between lessons with a relative or friend.

LD System - the exciting new way to learn to drive

The LD System was originally designed for intensive training but it can be equally beneficial for those taking weekly lessons. For intensive training to be effective each driving lesson has to be carefully structured, meticulously planned and expertly delivered. Each driving lesson in the LD System follows a set programme with clearly defined objectives or ‘targets’ as we prefer to call them, where the instructors use modern teaching methods and the students are provided with the LDC course workbook and three DVD’s to use between lessons.

By preparing for each driving lesson beforehand you will save a lot of time in the car on unnecessary explanations. On traditional driving lessons around 20 minutes per new lesson is spent parked at the side of the road while your instructor explains in detail what to do and how to do it. With LDC instruction this doesn’t happen. You simply start the driving lesson with a short question and answer session covering only those aspects you were unsure about. This alone potentially represents a significant saving in time. Combine this with well structured training and expert tuition means you pass quicker with far fewer lessons thus saving you money in the long run. 50 cheap lessons will cost you far more than 30 reasonably priced lessons from LDC.

1. Watch the next lesson in the programme on DVD in the comfort of your own home.

2. Check you have understood the key points by reviewing them in the workbook and doing a fun quiz.

3. Take your workbook with you for your instructor to check before he or she puts the lesson into practice.

4. At the end of the lesson your LDC instructor will review your progress and get you to record this in your workbook for all to see.

Make your first test
Weekly Lessons
Learning to drive, using the unique LD System, can be spread over several weeks and lessons can be booked individually or in a block at a discount.

Lessons are usually 1 or 2 hours long. Our instructors schedule an additional 15 minutes for pick up/drop off time. Unlike the courses described below, the LDC driving skills DVD's and workbook are not included in the price but can be purchased separately.

Semi-intensive Pass Course
The Semi-intensive Pass Course is spread over two or more weeks to suit you and your instructor's schedule. This is the most popular and successful form of intensive training. It is designed for people who want to pass the test quickly but at a comfortable pace.

The in-car training provided is 30 hours on a one pupil to one instructor basis. (This includes 2 hours for attending the driving test.) When you add the home study, using the LDC driving skills DVD's and workbook, the total duration of this course is around 40 hours.

One Week Pass Course
The One Week Pass Course is identical in content to the Semi-intensive Pass course except that it would usually start on Sunday or Monday and finish on Friday. It is ideal for those who are in a hurry and who could not otherwise find the time. You would need to book the course and pass the theory test well in advance of the required start date.

Residential one week courses are also available at various quiet and picturesque locations throughout the UK. Please note these courses are very popular and limited in number.

Midway Pass Course
For those who have already learned the basic control skills of driving we have the Midway Pass Course.

The in-car training provided is 20 hours on a one pupil to one instructor basis. (This includes 2 hours for attending the driving test.) When you add the home study, using the LDC driving skills DVD's and workbook, the total duration of this course is around 28 hours.

Test Booster Course
For those who are nearing test standard and who just need a short burst of lessons prior to the test, we have the Test Booster Course. It is also ideal for those who have had an attempt at the test some time ago but haven't had any lessons since.

The in-car training is 15 hours on a one pupil to one instructor basis. (This includes 2 hours for attending the driving test.) When you add the home study, using the LDC driving skills DVD's and workbook, the total duration of the course is around 20 hours.

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4. How do I book my course?
Congratulations, you have now taken the first step towards getting your Driving Licence. Booking a driving course with your local LDC instructor couldn’t be easier. You can either phone our freephone number (0800 400 777) and book directly over the telephone or you can send in the completed Course Enrolment Form enclosed with this brochure to the National Booking Office. We accept most credit and debit cards, as well as cheques. We will also accept cash and postal orders but recommend you send them registered post.

Once we receive your booking we will arrange for your local LDC instructor to contact you to organise your driving lessons. If you have already passed your theory test your instructor will usually book your driving test and plan all your lessons with you either by telephone or on their initial visit. If you have not passed your theory test your instructor will organise the first part of your course but he or she will have to wait until you have passed the theory test before booking the driving test and the remainder of your course lessons.

5. What should I expect after I book my lessons?
If you have booked through the National Booking Office you will receive a Confirmation of Booking inclusive of what you have paid for and a further copy of the Terms and Conditions. Please check that we have written down any Special Requirements you stated when you made the booking by phone or through the post. Along with this form or within a day or two, you will receive any materials that come with the course of lessons you booked including any theory materials. Your local LDC instructor will receive all the information regarding you on or about the same day. They will give you a call to confirm things and to arrange a home visit to set your first bit of home study and plan
out your schedule of lessons. If you live in a remote area, they may do all of this by phone.

During the home visit or on the first lesson, the instructor will check to make sure you can read a number plate from the minimum required distance (20.5 metres or about 5 car lengths) so make sure to take care of any vision problems prior to this meeting. This will ensure your course can start as desired. Once you and your instructor have met and/or discussed your requirements all you need to do is take a bit of time to watch the first lesson on DVD disk 1, read through the appropriate section in your Driving Skills Workbook and do the first quiz. It is as simple as that!

Customer Care Charter

**LDC** instructors appreciate and value your custom. All **LDC** instructors are bound by a stringent Code of Conduct. Their continued membership of the **LDC** instructor franchise is dependent upon their compliance with this code.

The **LDC** instructor provides services to you under the **LDC** instructor Customer Care Charter. This is a special set of terms and conditions covering the conduct and the basis upon which the **LDC** instructor provides services to you. Failure by the **LDC** instructor to comply with these terms will place him or her in breach of their contract for service with you and their terms of membership with the franchise. These terms and conditions are listed on the back of the Course Enrolment Form (usually enclosed with this brochure) and the booking confirmation sheet (if you purchase the course through the **LDC** National Booking Office).

**Customer Care Payment Scheme**

Training fees paid directly to the **LDC** National Booking Office will be held in a special clients holding account. Any money held in this account on your behalf will not be passed on to the **LDC** instructor until your training has been properly provided or you have authorised us to do so.

Please note, the service element of your course will be provided by your local **LDC** instructor and the contract for service will be directly with them. The **LDC** National Booking Office acts as the agent and guardian of the standards for the franchise as a whole. To enable us to maintain these standards all **LDC** instructors have agreed that any fees held in the clients account should not be paid to them until you authorise us to do so by signing the confirmation of training and payment authorisation form (see below) or until the services have been properly provided.

In the event of any dispute or complaint we have been authorised to withhold any fees remaining in this account from the **LDC** instructor in question until the matter is resolved to our satisfaction. In this way we can ensure you get what you pay for and standards within the franchise are maintained.

Call Free: 0800 400 777
Please note:
If you wish to be protected by the Customer Care Payment Scheme you will need to make your booking and payment through the National Booking Office.

For full terms and conditions see overleaf of enrolment form or visit our website on www.learnerdriving.com and click on Terms of Service.

6. Once I have passed my test
There is no substitute for time and experience on the road. However, there are some things you can do to enhance your newly learned skills and significantly reduce the cost of your insurance.

Pass Plus training course
Pass Plus is a road safety initiative aimed at improving the skills of newly licenced drivers. After pupils pass their test they can pay for further tuition from a registered Pass Plus instructor. Pupils reaching the required standard should then be entitled to a substantial discount on their motor insurance premium. Most of the large insurance company’s participate and their names can be found through the Pass Plus designated website: www.passplus.org.uk.

The course will cover 6 modules: motorway, all weather, night driving, out of town, town (rush hour), and dual carriageway driving. The course will take a minimum of 6 hours to complete. It must be done within the first year of gaining your licence and has been proven to lower the risk of new drivers being involved in accidents. We recommend all newly qualified drivers take this course after passing their driving test.